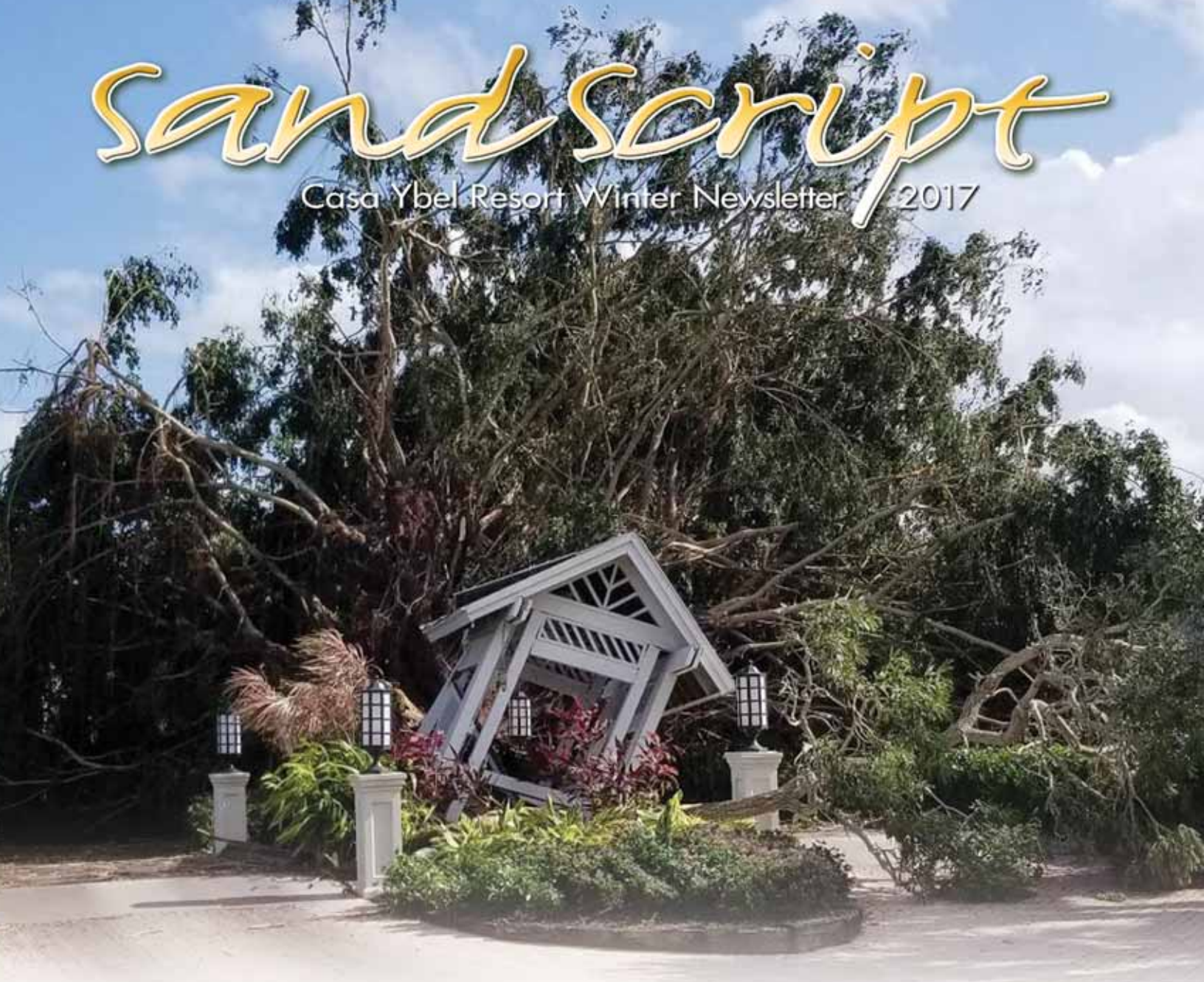


Sand Script

Casa Ybel Resort Winter Newsletter 2017



Hurricane Irma – Spared!

Hurricane Irma passed over Sanibel Island on September 9th. With a deep sigh of relief, we are happy to report that the hurricane gods were good to us this year. Yes, there was damage to the resort's front entry gazebo and our large prized Banyan tree – which was estimated to be about 60 years old – but sadly could not be saved.

There was minor roof damage to the buildings but numerous uprooted trees caused extensive damage to electrical and water lines as well as sidewalks all over the resort's 23 acres. It took about a week to remove the many piles of debris on the property. This had to be done before we could address infrastructure problems. Resort staff worked tirelessly to get the resort back in working order as fast as possible and should be commended for a job well done. The property still has a few bumps and bruises but the resort is fine, and so is the Island.

There was a mandatory evacuation on September 8 and full power was restored about a week later, but outages to internet,

cable and phone continue for quite a while after that. The storm also affected many of the resort's suppliers and contractors who had to deal with their own business and personal problems.

Owners who were scheduled to use weeks 36 and 37 and were unable to do so due to closure from the hurricane received a credit on their 2018 maintenance fee billing in the amount of their 2017 maintenance fees. We were successful in obtaining this special insurance after Hurricane Charley in 2004.

Should a future emergency occur, please look for the "additional resort/emergency updates" in the IMPORTANT NUMBERS section of this newsletter. There are two websites and an 800 number that would be updated regularly. Also included are the City of Sanibel's and local news websites for additional island and surrounding area updates.



Feeding First Responders

On September 14, the Thistle Lodge and Casa Ybel staff joined forces with Bailey's General Store to serve first-rate fare as a "thank you" to about 150 First Responders who had been working tirelessly to restore power and clear debris after the Hurricane. This included teams from Florida Power & Light, Lee County Utilities and out-of-state responders.

"We feel fortunate to have been spared a direct hit from the hurricane and we can't thank these guys enough," said Casa Ybel GM, Froilan "JR" Ramirez, "This was just a small way for us to say thanks for all they have done to get our Island back up and going."

Executive Chef John Wolff and Sous Chef Jamie Crisp from The Thistle Lodge prepared a free lunch for all contractors, first responders and others who were at the forefront of the Sanibel Recovery effort. Some of the responders had been working upward of 16 days straight to restore power after Hurricane Harvey in Texas and then came to Florida for Irma.



Ohio Owners Love Biking

Sue and Paul Kelley of Waverly, Ohio, love to bicycle during their Week 43 resort vacation. The high-energy couple rents bikes as soon as they check in and try to ride every day, often in the morning and evening, exploring Sanibel along their journeys. Owners since 1993, they have exchanged a couple of times in the past but say they prefer Casa Ybel's ambiance, proximity to the beach, and the friendly guests and staff.

Sue is an avid sheller, patrolling the beach every day in search of the illusive Junonia shell. "We've found 500 rare lettered Olives," says Sue, "but still no Junonia."

Paul has been a dentist for 35 years and Sue is his dental assistant. Their three children have practically grown up around the resort pool during their 24 years of ownership.

"During our 24 years of ownership here, we've never had a single complaint," says Paul.

"We absolutely LOVE our Sanibel getaway!"

Sales Update

Greetings from Rita at the sales office. Season is here and inventory is needed for certain weeks. If you are not using your weeks, let me try to sell them for you. If you are looking for more weeks, I can also help you with that. Go to my website at casaybelsales.com and you will see everything that is available for the entire year. Call me at 239-472-1531 for all your sales needs – including the Hilton Club for traveling. Happy Holidays! Rita

We need your Email & Cell Numbers

We understand that e-mail addresses change. When this happens in your family, please be sure to include your resort on your "Change-of-address" list. This is important for us to be able to reach you to ensure your continued receipt of the

SandScript newsletter, comment cards, surveys and approvals on various new offerings. We also send e-mails for emergency weather updates, when needed. Send your e-mail address to: ldiggins@hgvc.com.



FGH President's Letter

Although hurricanes are always inopportune, IRMA's damage to FGH was mild, but her timing was terrible in that it disrupted scheduled interior refurbishment projects that included bathroom tub refinishing and installation of new kitchen appliances and living room drapes.

Our appreciation goes out to Chris Cain, J.R. Ramirez, and the staff of Casa Ybel for the timely restoration of operations at the property and recapturing the time lost on the maintenance week improvements. Some of the tub refinishing remains and will be done as opportunity presents.

The FGH board just completed the fall budget meeting. We were able to control the 2018 operating and reserve costs with a 2.04% increase. There will be an additional ONE TIME \$20/week charge to cover our deductible on our insurance claim for hurricane IRMA. On a positive note, the overall yearly fee will be less or equal to that of last year because of Lee County Tax relief. The replacement of 28 bathroom cabinets, countertops, lighting etc. will begin in 2018 and the remaining 28 units completed in 2019.

As always, please convey your cares and concerns at the Tuesday Breakfast meetings, to Chris Cain, myself, or any of the Board members.

Vance VanDrake Jr. MD
President FGH

Best Place to Wed

Casa Ybel Resort and Thistle Lodge have been selected as a 2018 winner of *The Knot Best of Weddings* award. The Knot is the #1 trusted wedding media and service company, providing today's to-be-weds with comprehensive wedding planning information, tools, and resources. The publication's annual Best of Weddings awards honor the best- and most-rated wedding professionals, as reviewed by real couples on TheKnot.com. Only two percent of local wedding professionals receive this prestigious award!

About Junonias

The Junonia is a species of large sea snail that normally lives in deep Gulf waters of the Atlantic. Because of its deepwater habitat, the shell usually only washes up onto beaches after strong storms or hurricanes. The shell is cream in color with about 12 spiral rows of somewhat squarish brown dots. The shell was historically greatly prized for its beauty and apparent rarity. It is commonly taken accidentally from deeper water during commercial trawling by shrimp fishermen in the Gulf of Mexico.

The shell is still very hard to find naturally cast up on beaches, so people who find a Junonia while shelling on Sanibel Island often get their picture in the local newspapers.



IJK President's Letter

As I'm sure you know by now, we were very lucky with Hurricane Irma in that the only real damage to the property was to the landscaping and utilities. We had very little damage to the interior and exterior of the buildings. I would like to thank Chris Cain, our Interval Manager, as well as JR Ramirez, the resort's General Manager, and their staffs for their exceptional work in restoring operations as quickly as they did.

I am also pleased to report that your Board of Directors just completed the annual budget meeting. While we're able to control the 2018 operating and reserve costs to a very small increase, we did have to add a one-time \$20 per week increase to cover our deductible on the insurance claim for the hurricane. This will go away next year. On the positive side, Lee County has reduced our real estate taxes so most of you will see very little, if any, bottom line increase.

Please feel free to contact myself or any other Board members with your comments or suggestions. Have a great holiday season and New Year.

Ronald Miller
President IJK

Bienvenido Constancio!



Constantly in motion, Constancio Chavez is the timeshare association's new Guest Services attendant and most eager to fulfill your request.

In his full-time position at the resort, he coordinates supplies for the housekeeping department and fills Owners' special requests for inventory items in their units. He also checks to ensure that the units and building exteriors are in the optimum cleanliness condition.

Constancio and his family arrived in the U.S. from Mexico 17 years ago. Now a U.S. citizen, prior to his current resort position, he worked at a local gated golf course community and in the kitchen of a Cape Coral restaurant for 15 years. Please welcome Constancio during your next visit with us.

2018 Interval Calendar

This calendar is included for your help in planning your 2018 vacation. Please remember that all Owners are responsible for knowing the dates of the week(s) they own.

Week	Vacation Dates
1	Jan 5-12
2	Jan 12-19
3	Jan 19-26
4	Jan 26-Feb 2
5	Feb 2-9
6	Feb 9-16
7	Feb 16-23
8	Feb 23-Mar 2
9	Mar 2-9
10	Mar 9-16
11	Mar 16-23
12	Mar 23-30
13	Mar 30-Apr 6
14	Apr 6-13
15	Apr 13-20
16	Apr 20-27
17	Apr 27-May 4
18	May 4-11
19	May 11-18
20	May 18-25
21	May 25-Jun 1
22	Jun 1-8
23	Jun 8-15
24	Jun 15-22
25	Jun 22-29
26	Jun 29-Jul 6
27	Jul 6-13
28	Jul 13-20
29	Jul 20-27
30	Jul 27-Aug 3
31	Aug 3-10
32	Aug 10-17
33	Aug 17-24
34	Aug 24-31
35	Aug 31-Sept 7
36	Sept 7-14
37	Sept 14-21
38	Sept 21-28
39	Sept 28-Oct 5
40	Oct 5-12
41	Oct 12-19
42	Oct 19-26
43	Oct 26-Nov 2
44	Nov 2-9
45	Nov 9-16
46	Nov 16-23
47	Nov 23-30
48	Nov 30-Dec 7
49	Dec 7-14
50	Dec 14-21
51	Dec 21-28
52	Dec 28-Jan 4

FGH Board of Directors

PRESIDENT:

Vance V. Van Drake, Jr.

VICE PRESIDENT:

Susan A. Walter

SECRETARY/TREASURER:

Brenda A. Pommerenke

DIRECTORS:

Nathan Breen
John W. Demos
Richard Jackson
Patricia Sweeney

IJK Board of Directors

PRESIDENT:

Ronald D. Miller

VICE PRESIDENT:

Terry C. Williams

SECRETARY/TREASURER:

Daniel J. Pierce

Board Member contact information may be found at the resort's website: www.casaybelresort.com or by calling the Interval Management Office at 239-395-1876.

IMPORTANT NUMBERS

Hilton Grand Vacations Owner Services

407-613-3144

Mon-Thurs 8 a.m. – 10 p.m. EST

Fri-Sat 8 a.m. - 8 p.m. EST • Sunday closed

Interval Management Office at Casa Ybel

239-395-1876 (Chris & Lisa)

Mon-Fri 9 a.m. – 5 p.m. EST

FAX: 239-395-2298

SALES: 239-472-1531

Rita Slaughter

Casa Hospitality Services Resort Rental Contracts

239-472-3145

FAX: 239-472-2109

For additional resort / emergency updates

www.casaybelresort.com (PASSWORD: paradise)

<http://casaybel.hgvc.com> (HOA updates)

1-800-761-8940

Recorded Informational updates if needed.

mysanibel.com • NBC-2.com



Margarita anyone? Coconuts bartenders Shannon Korvanen, Kevin Moran and Jessi Chase are standing by and eager to fill your poolside orders.

Association-Owned Week for Sale

The following unit/week has been acquired by the FGH Association and is being made available to all Owners by closed bid sale: Unit 148F / 34

The successful bidder will be able to occupy the unit in 2018 and will be responsible for all closing costs and 2018 Maintenance Fees. The Board of Directors has the right to refuse any or all bids. Bids should be sent to: Casa Ybel Beach & Racquet Club, FGH Board of Directors, Attn: Chris Cain, 2255 West Gulf Drive, Sanibel, Florida 33957. Please note "Closed Bid Sale" on the envelope. Bids must be received by February 18, 2018. In the case of a tie bid, the bid with the earliest post mark wins. The full amount of the sale must be paid within 30 days after the Board has accepted the bid.

Trading Post

Here is the current exchange listing.
Beverly and Sabin Streeter would like to trade
unit 164J week 11 for week 10 in 2018.

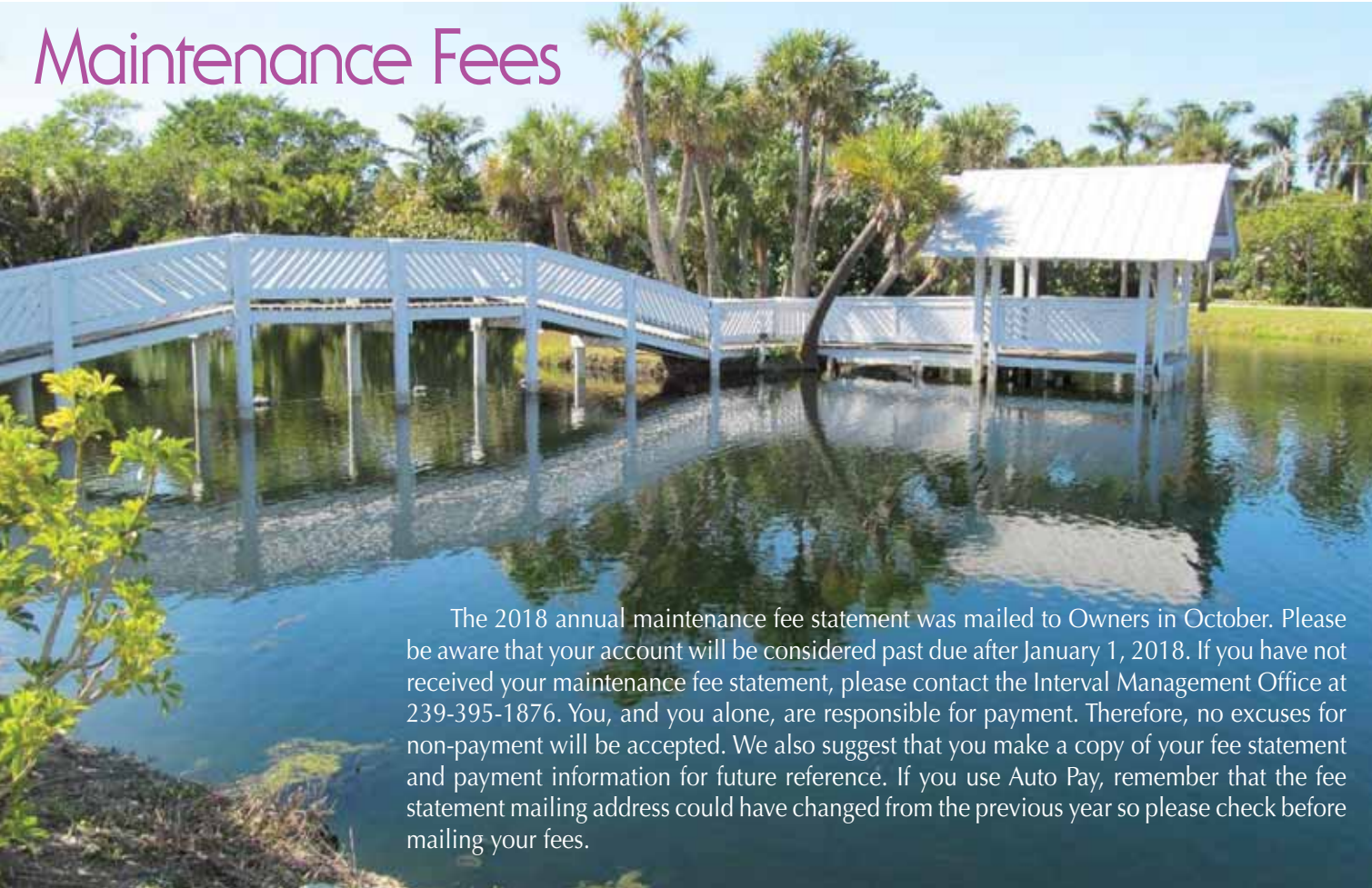
Please call 914-241-2067 or
email sbstreeter@ad.com.



c/o Hilton Grand Vacations Interval Management
2255 W. Gulf Drive, Sanibel, FL 33957

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE
PAID
PERMIT # 419
FORT MYERS, FL

Maintenance Fees



The 2018 annual maintenance fee statement was mailed to Owners in October. Please be aware that your account will be considered past due after January 1, 2018. If you have not received your maintenance fee statement, please contact the Interval Management Office at 239-395-1876. You, and you alone, are responsible for payment. Therefore, no excuses for non-payment will be accepted. We also suggest that you make a copy of your fee statement and payment information for future reference. If you use Auto Pay, remember that the fee statement mailing address could have changed from the previous year so please check before mailing your fees.